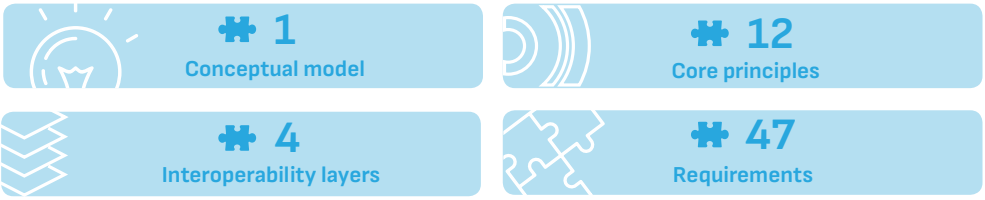
EUROPEAN UNION
European
Social Fund

OPERATIONAL PROGRAMME
GOOD GOVERNANCE

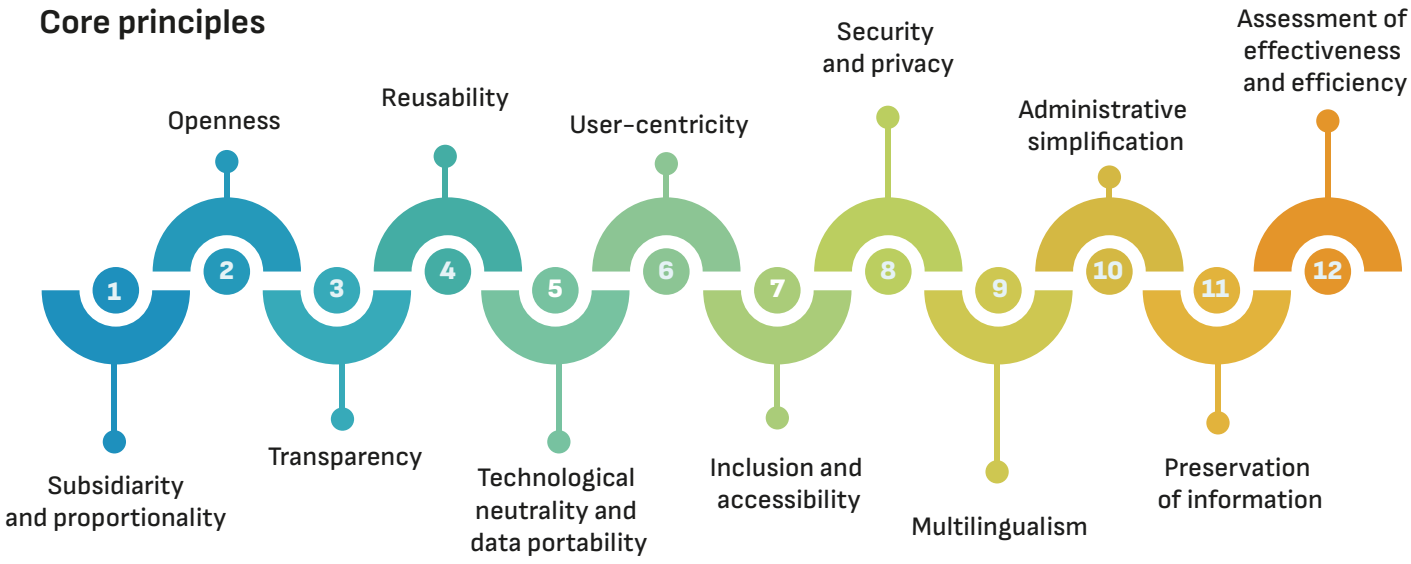
BULGARIAN NATIONAL INTEROPERABILITY FRAMEWORK

NATIONAL INTEROPERABILITY FRAMEWORK

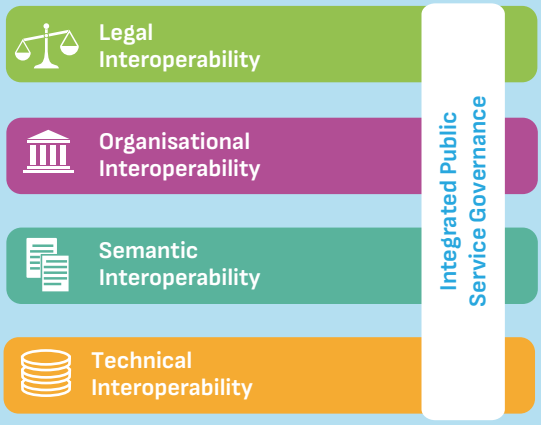
The Bulgarian National Interoperability Framework has been developed in compliance with the European Interoperability Framework, adopted as Annex 2 to Communication from the Commission to the European Parliament, the Council, the European economic and social Committee and the Eommittee of the regions, Brussels, 23.3.2017, COM(2017) 134 final. Bulgarian National Interoperability Framework adopts EIF on a national level by taking into account the particularities of the local legislation and strategic documents in the field of electronic government in the Republic of Bulgaria, the established practices and business processes for interaction among administrations, as well as the technology environment.



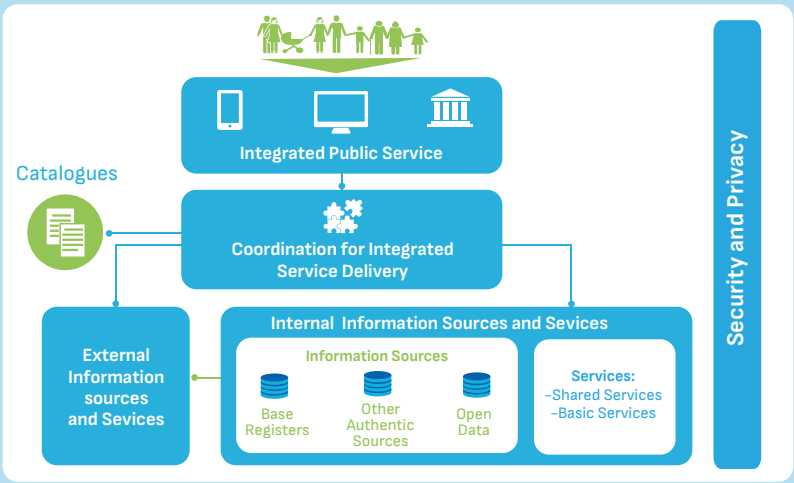
Core principles



Interoperability Governance



Integrated Public Service Governance



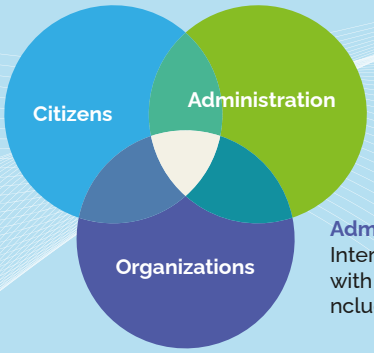
Interoperability Principles

Objectives:

- To contribute to the development of a service-oriented society, where citizens and businesses can communicate with the government without the need to know the hierarchical structure of the administration and the allocation of roles in it.
- To contribute to more transparency of the information related to political decisions regarding public information systems;
- To support the joint development of services in the public sector.
- To establish an environment for free competition when developing information systems for the administration.
- To reduce and optimize the costs for IT systems in the public sector.
- To foster and support the delivery of public services in Bulgaria by encouraging transborder, cross-sectoral interoperability as well as among administrative bodies.
- To direct the Bulgarian public administration when performing its duties to deliver public services for citizens and businesses.

Target groups and stakeholders

Administration with citizens
Interaction among the public administration and citizens

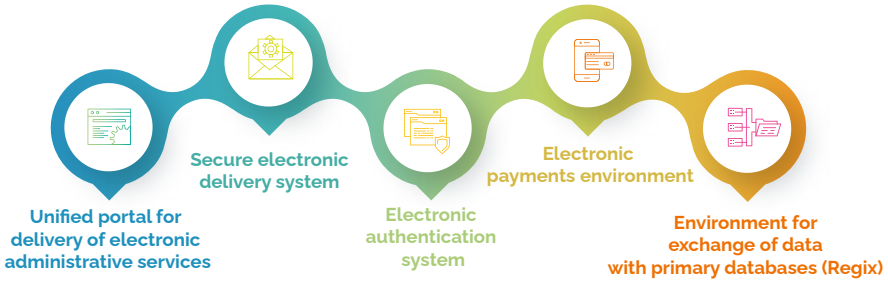


Administration with administration
Interaction among the public administrations within the Republic of Bulgaria, or with EU administrations

Administration with organizations
Interaction of the public administrations with other organizations, ncluding public service providers.

A unified model to request, pay and deliver electronic services

The unified model to request, pay and deliver electronic administrative services is a model of the core business process regarding the request, payment or delivery of electronic administrative services and its implementation by means of the e-government resources



European public service
A European public service comprises any public sector service exposed to a cross-border dimension and supplied by public administrations, either to one another or to businesses and citizens in the Union.

Interoperability
For the purpose of the EIF, interoperability is the ability of organisations to interact towards mutually beneficial goals, involving the sharing of information and knowledge between these organisations, through the business processes they support, by means of the exchange of data between their ICT systems. The Electronic government Act defines interoperability as the capability of information systems to process, store and exchange electronic documents and data, by means of unified technology standards and processes.

European Interoperability Framework
The European interoperability framework is a commonly agreed approach to the delivery of European public services in an interoperable manner. It defines basic interoperability guidelines in the form of common principles, models and recommendations.

Contractor: TechnoLogica

Project "Development and use of interoperability reference architecture". The services are assigned within the project "Development and use of interoperability reference architecture and information system for centralized creation and maintenance of registers", as per contract № BG05SFOP001-1.013-0001-C01/07.12.2020 for financial aid within procedure BG05SFOP001-1.013 financed under Operational Programme "Good governance".

National Interoperability Portal: **https://ros.egov.bg**